

Meditech Documentation Troubleshooting Guide for Students

Trouble shooting tip: Please note that when you log in for the first time you will need your security letter. If you have not received your security letter contact Tabitha Soderstrom in the Organizational Department at 256- 5422 or by Blackberry at 608-4887.

Troubleshooting tip

If the system does not accept your password, troubleshoot the following:

- ✓ Did you enter the correct User ID?
- ✓ Did you enter the password correctly?
- ✓ Has your password expired **(for security purposes your password will expire every 90 days).**

Please note that after 3 incorrect attempts, the system will lock for 60 seconds

****You may contact the Information Systems (IS) at extension 5575 if you continue to have problems.**